

Results From User Consultation

Question 1 (a)

How often do you use Census of Employment data?

| | % |
|------------------|------|
| <i>Often</i> | 32.4 |
| <i>Sometimes</i> | 62.0 |
| <i>Never</i> | 5.6 |

Question 1 (b)

Please indicate what types of information you have used from CoE:

| | Yes | No |
|-------------------------------------|------|------|
| <i>Male/Female splits</i> | 70.4 | 29.6 |
| <i>Full-time/part-time splits</i> | 70.4 | 29.6 |
| <i>Ward</i> | 38.0 | 62.0 |
| <i>District Council</i> | 60.6 | 39.4 |
| <i>Parliamentary Constituency</i> | 28.2 | 71.8 |
| <i>NUTS3</i> | 18.3 | 81.7 |
| <i>Detailed industrial activity</i> | 67.6 | 22.4 |
| <i>Public/private sector</i> | 73.2 | 26.8 |

Question 1 (c)

Do you require any information relating to employees that is not currently available from CoE?

| | % |
|------------|------|
| <i>Yes</i> | 14.1 |
| <i>No</i> | 85.9 |

Comments from 'Yes' respondents –

- Would be useful to have the same breakdown for self-employment.
- Those working in tourism would be excellent.
- Sometimes require 2 or 3-digit industrial breakdown at a district council level for analysis. Such information is not always readily available. However, contacts at DETI are normally helpful in providing this where possible.

- More detailed SIC data.
- More detail on wards accessible via NINIS.
- Ethnicity.
- Detailed (4 digit sic) industrial codes for UK economic model.
- Census indicates past trends - comment on future predictions (gleaned from informed sources) would be useful / consideration given to splitting of services into smaller groups.
- Any info available about section 75 groups.
- Age & ethnicity.

Question 1 (d)

If information from CoE was no longer available how would this impact on your work?

| | % |
|-------------------------|------|
| <i>Little/No impact</i> | 25.4 |
| <i>Medium impact</i> | 52.4 |
| <i>High impact</i> | 22.2 |

Question 2 (a)

Have you ever contacted us requesting information?

| | % |
|------------|------|
| <i>Yes</i> | 49.3 |
| <i>No</i> | 50.7 |

If yes, how would you rate?

| | Very good | Good | Satisfactory | Poor | Very poor |
|---------------------------------------|------------------|-------------|---------------------|-------------|------------------|
| <i>(i) Helpfulness of staff</i> | 69.7 | 24.2 | 3.0 | 3.0 | 0.0 |
| <i>(ii) Timeliness of response</i> | 57.6 | 30.3 | 9.1 | 3.0 | 0.0 |
| <i>(iii) Provision of information</i> | 60.6 | 30.3 | 6.1 | 3.0 | 0.0 |

Question 2 (b)

How would you prefer to receive data?

| | Yes | No |
|---------------|------------|-----------|
| <i>Fax</i> | 0.0 | 100.0 |
| <i>E-mail</i> | 47.9 | 52.1 |

| | | |
|------------------|------|-------|
| <i>Internet</i> | 35.2 | 64.8 |
| <i>Hard copy</i> | 36.6 | 63.4 |
| <i>Other</i> | 0.0 | 100.0 |

Question 2 (c)

Overall, do you think we can improve our service to you?

| | |
|-----|------|
| | % |
| Yes | 16.9 |
| No | 83.1 |

If yes, please state:

- With up to date relevant information.
- The website databases are a bit clunky - could do with a tool for users to construct tables.
- Provision of more detailed info by sector.
- More up to date time series available at ward level.
- More frequent census.
- More data available on website.
- Less paper - more electronic.
- Internet access rather than hard copy would be very helpful.
- Info on the Internet could be better signposted. Also information could be presented in maps etc (if not already provided).
- In theory low-level geographical disaggregation but I appreciate practical problems doing this.
- If more information were made available online I wouldn't have to contact DETI for info as frequently. For many of the publications only recent versions are published - I often require historical data.
- By having more data available online.